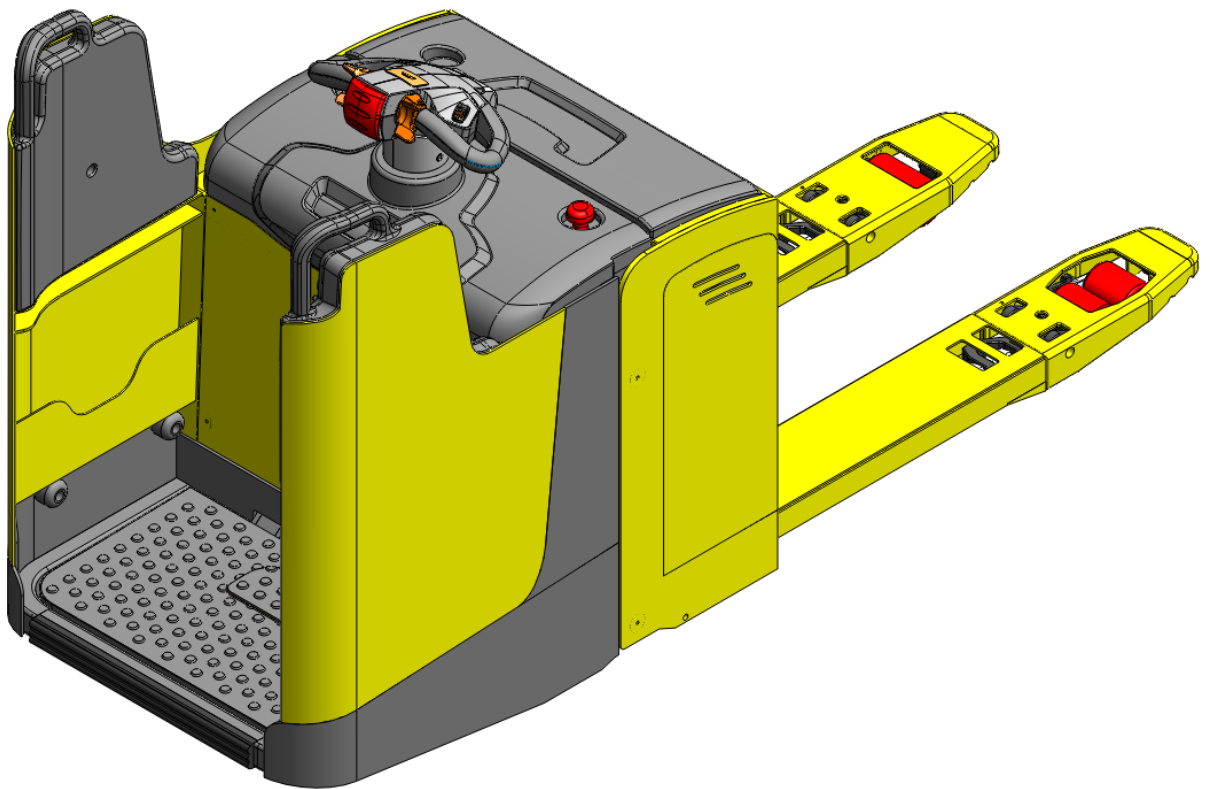


# 20EPS

## Electric Pallet Truck

- Operation Manual



HYUNDAI CONSTRUCTION EQUIPMENT

# Welcome to choose "HYUNDAI" Electric pallet truck!

**We hope our electric trucks will bring great convenience to your work !**



- Please read the manual carefully before operation.
  - This manual is a common manual. We reserve the right to modify technology of the electric pallet truck. If there is anything in the manual that is not consistent with the actual truck, the actual truck should be considered correct and the manual is only for reference.
  - The instruction manual shall be accompanied with in case of truck leasing or transfer.
  - Please come into contact with our sales department in case of any problem.
- Description of symbol: Regulations of the following symbols are of great importance to your safety and others as well**

\*\*\*\*\*

## Warning

- Operators must strictly conform to ISO3691:1980 "Safety Specifications of Motor Industrial Vehicles". Untrained personnel are not allowed to operate the truck.

\*\*\*\*\*

	Danger	Indicates an impending danger. Deaths or severe injuries would be resulted without any precaution or avoidance. You must observe those requirements.
	Warning	Indicates a potential danger. Deaths or severe injuries would be resulted without any precaution or avoidance. You must observe those requirements.
	Caution	Indicates a potential danger. Moderate injuries would be resulted without any precaution or avoidance. You must observe those requirements.
	Notice	You shall pay attention to statements that are in direct or indirect relation with personal security and truck maintenance.

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## I . Specified use

The truck is introduced for a ground conveying equipment, suitable for lifting and transporting goods. Must be in strict accordance with the provisions of the operating instructions in use, operation and maintenance of forklift. it is used for any other purpose, which are not in conformity with the provisions operation behavior, can lead to injuries and fork lift truck or other property damage. The most important thing is to prevent the load is overweight or swaying caused by overload. Must abide by the the biggest load limit in equipment nameplate or Load graphic drawing. Can not use the fork lift truck in a fire and explosion hazard area, can't use in easy to cause corrosion rust and dust area.

Obligations and responsibilities of equipment user: "equipment user" Refers to natural person or legal person who is direct use or appointed entrust others use the fork lift in this operation manual. In the rental, lease and other special circumstances, "equipment user" represent the contract terms between equipment owner and user. Equipment user must ensure that the forklift only is used to specified use, and promptly eliminate all may endanger the risk of life and health to user himself or a third party. In addition, the equipment use party must strictly abide by the accident prevention regulations, other safety technical regulations, and equipment operation, maintenance and maintenance philosophy. Equipment user must ensure that all operations staff carefully read and fully understand the content of the operating instructions.



If you don't follow the operating instructions, the company's quality assurance to be automatic failure. if the customer and/or the third party to make the equipment non-standard without any allowable from out customer service department., we will not undertake any any responsibility if there has any lost.

Installation accessories: If impact the function of the forklift truck or have added and need to install additional device, must obtain the written consent of the company. According to the actual situation, also must obtain the consent of the competent department of local.

Examine and verify results of department in charge do not represent the company opinion.

## II. Forklift introduction

### 1. Applications

20EPS series electric pallet truck is powered by storage battery, and driven by motor. This kind of truck travels by means of gear transmission. The fork is lifted by means of DC motor and hydraulic actuation, which motivate hydraulic cylinder up and down to lift fork and goods together.

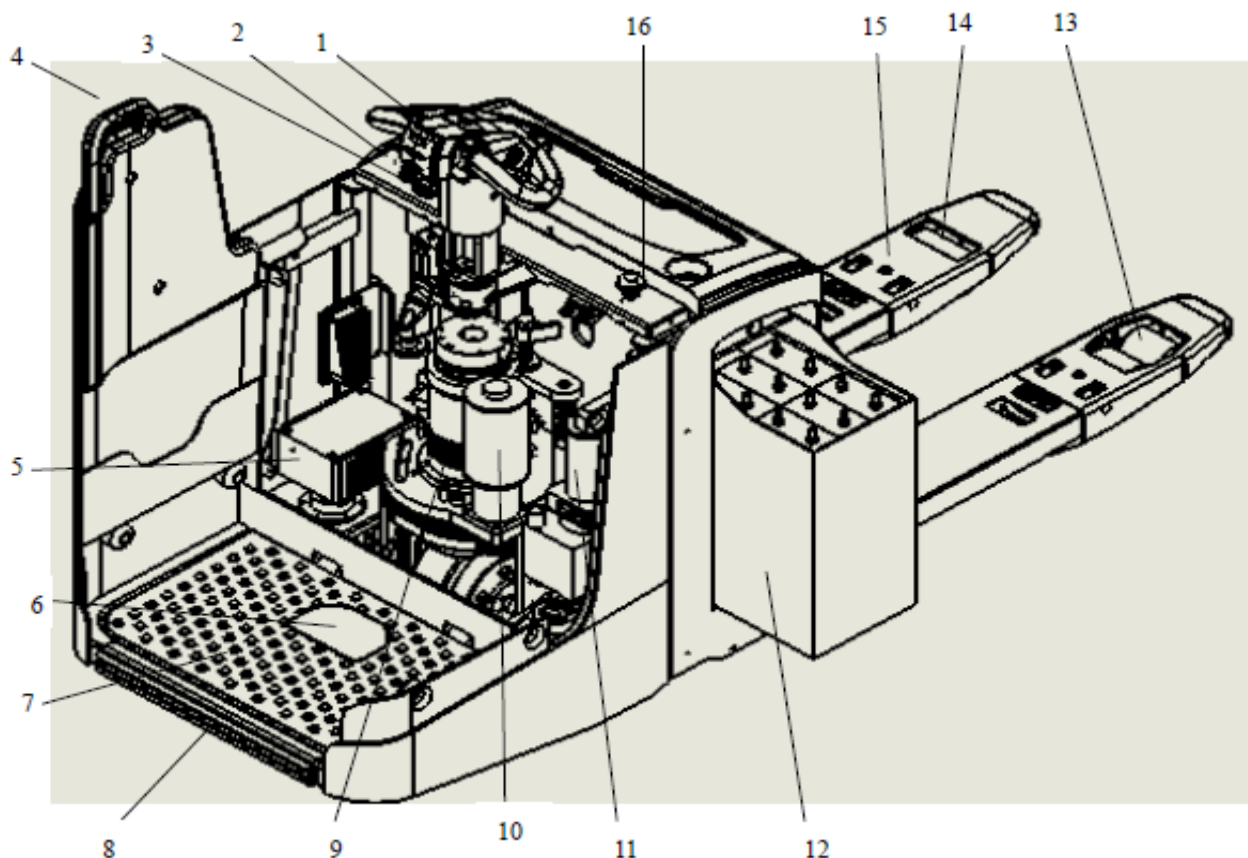
Rated load details on the forklift nameplate.

### 2. Service environment

- a. Height above sea level shall not be over 1000m;
- b. Ambient temperature shall not be higher than +40℃ and no lower than -25℃;
- c. When the ambient temperature reaches +40℃, the relative humidity should not exceed 50%; at a lower temperature, higher relative humidity is allowed;
- d. Hard and flat ground.
- e. It is prohibited to use the truck in a flammable, explosive or corrosive environment with acid and alkali.
- f. Because the vehicle itself without lighting equipment,so the truck should use in light brightly.

## 3. Technical parameters

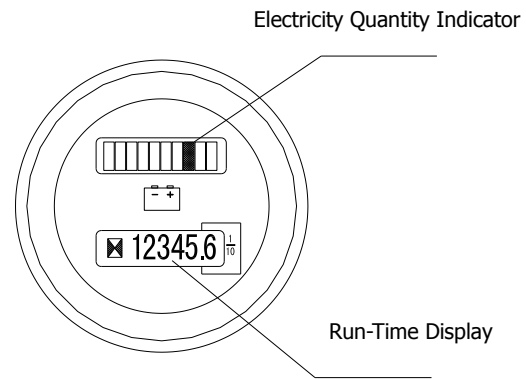
### 3.1 Structure



Number	20EPS	Name
1	●	Frei Handle
2	●	Electric lock
3	●	Instrument
4	●	Backrest、handrail
5	○	Built-in charger
6	●	Pedal switch
7	●	Standing platform
8	●	Rubber stripe
9	●	Drive power unit
10	●	Steering power unit
11	●	Hydraulic power unit
12	●	Battery
13	○	Fork wheel（double wheel）
14	○	Fork wheel（single wheel）
15	●	Pedal
16	●	Emergency power disconnect SW
●=standard assembly                      ○ =optional		

(1) Instrument:

This instrument is a combination of battery capacity indicator and LCD hour meter, with the battery indicator of ten segments of colorful LED display (5 red segments, 3 yellow segments and 2 red LED). When battery discharges by 70% capacity, one red flicker lamp shows "energy storage" alarm. When the battery discharges by 80%, two red flicker lamps show "energy exhaust". After the external power supply is cut off, the internal battery can generally keep storage memory of 10 years. The life service time for monitoring of this instrument is 99999.9 hours recorded on LCD displays. Hour meter resets automatically and continue to time and display. Only if it is connected to battery, LCD hour meter will start working. This instrument possesses high reliability under extremely bad environment.



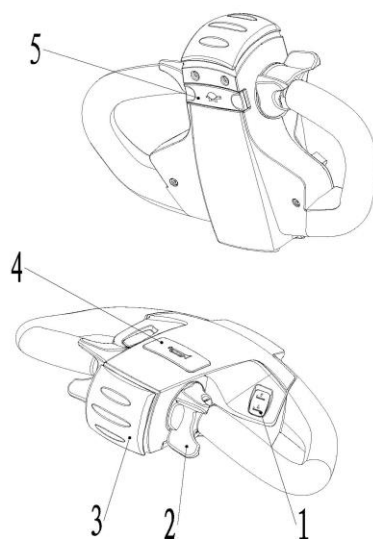
(2) Steering system:

The steering system mainly composes of operation handle, steering device shaft, and floating support bearings. The system is used to control travel direction of the truck.

(3) Braking:

The brake of this truck is electromagnetic. When the accelerator pedal is released, the electromagnetic arrester will be out of power and braked. When the accelerator is released during the traveling of the truck, the controller will carry out electric brake at first. This kind of brake is regenerative braking and can turn the dynamic energy to electric energy which can be recharged to battery. When the truck is stopped, the electromagnetic arrester will be out of power and braked again. This electromagnetic brake type not only prolongs the service time of storage battery and arrester but also reduces the wearing of the brake plate.

(4) Operation control



1. Lifting/lowering button    2. Accelerator knob    3. Emergency reverse button    4. Horn    5. Slow button

①Lifting and lowering operation: Press the lowering button of the forks, the forks will lower. While the lifting button is pressed, the fork will lift.

②Accelerator knob: It is used to control the travel direction and speed of the electric truck. Before operation of the truck, firstly turn the operation handle to area B shown as above. When the handle is placed in area A or C, the truck will be powered-off and braked. At this time, the truck can not drive. When the operation handle is placed in area B and the acceleration knob is turned in one direction, the truck will travel in that direction. Meanwhile the truck will be accelerated with the increasing of rotation amplitude of the knob. When the accelerator knob is turned in another direction, the truck will travel in another direction. Likewise, the truck will speed up with the increasing of rotation amplitude of the knob.

③Horn button: Horn of the truck will be turned on if you press the button.

Emergency reverse button: when the operation handle is placed in area B and the emergency reverse button is pressed, the truck will travel in an opposite direction away from the operator immediately. This is a safety switch which can avoid the operator from being squeezed under unexpected condition.

④Slow-down button: When this button is pressed, the truck will travel at an extremely slow speed. This button is applicable for operation on especially narrow field or on the condition that the truck needs to be accurately located.

(5) Electric lock: It is used to control switching-on and switching-off of main power supply of the truck. Key of the electric lock shall be kept by the truck driver or personnel who have been specially assigned. Be sure to cut off the main power supply when you leave the truck, and take the key of electric lock, for fear occurrence of accident due to operation carried out by others.

(6) Battery main switch : to control the emergency power off,put down the mushroom head is power dump,,pull out the mushroom head is power-on, when your truck is out of control, please press the mushroom head to cut off power.

(7) Charger connecting wire is a accessory with the truck, insert one head to the socket which is connected with power grid and insert the other head to side charger socket .

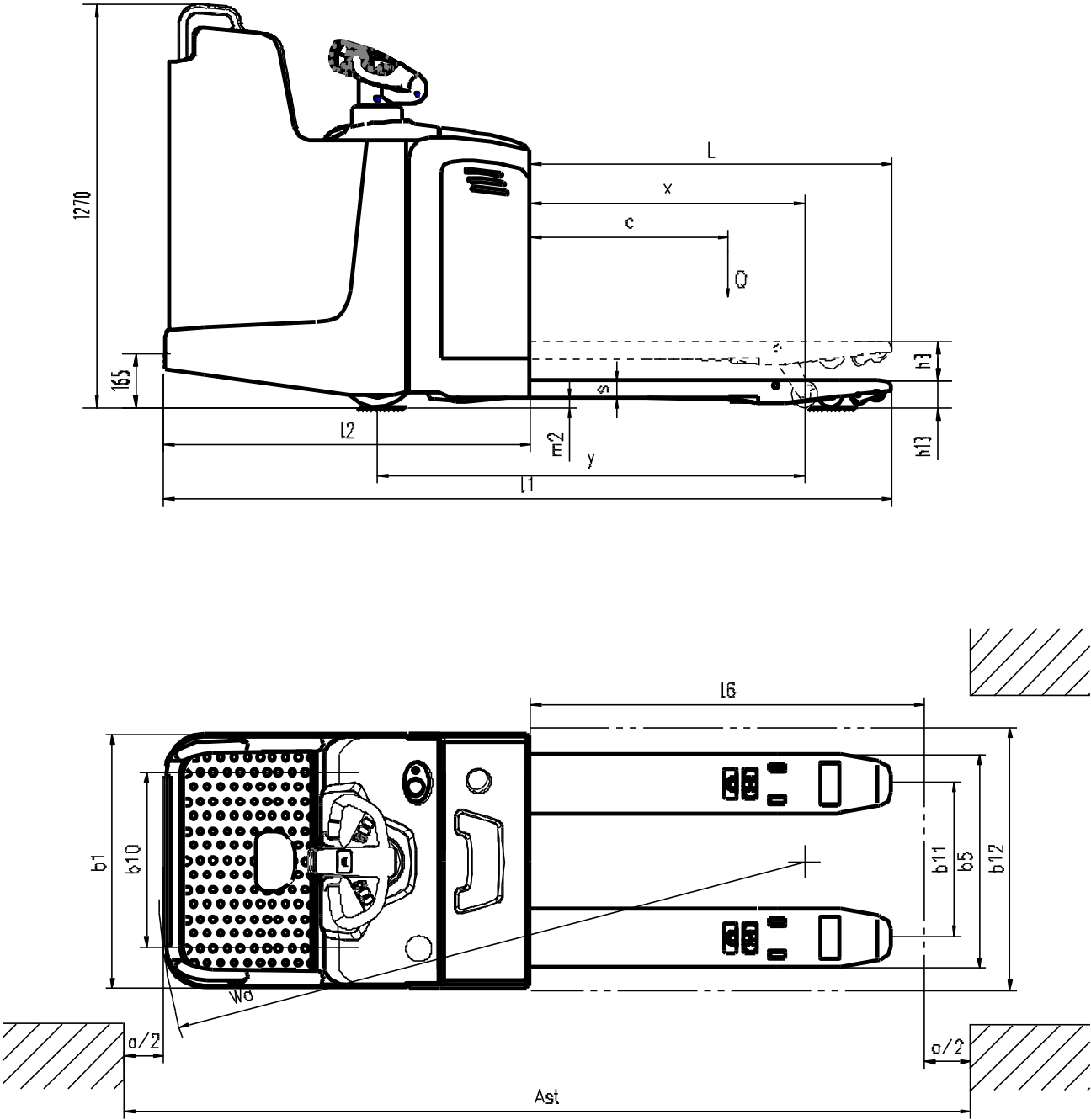
(8) Pedal switch: The driving type of this truck is standing type.Under normal condition,the operator should stand on the pedal and stamp down the pedal switch before driving the truck. Only now can it travel and handle goods.

(9) Backrest, handrail: The eudipleural handrail is convenient to be operated by people with different operation habbits. The operator should lie on the backrest, one hand grasps the handrail, the other hand does the operations before driving the truck.

(10) Fork wheel: The truck choose the double wheel or single wheel according to the different pallet. The single fork wheel adapts to the US type pallet, the double fork wheel adapts to the EU type pallet.



3.2 Main technical parameters (20EPS Electric Pallet Truck)



Characteristics	1.1	Manufacturer(abbreviated)		HYUNDAI C. E.
	1.2	Model		20EPS
	1.3	Driving type		Electric
	1.4	Operating type (Manual, Walking, Stand driving, Seat driving ,Order picking )		Stand driving
	1.5	Rated load	Q(kg)	2000
	1.6	Load center distance	$c$ (mm)	600
	1.8	Front overhang	$x$ (mm)	815/865/835
	1.9	Tread	$\gamma$ (mm)	1300/1350/1420
Weight	2.1	Service weight(with battery)	kg	820
	2.2	Axle load, front/rear, laden	kg	1200/1620
	2.3	Axle load, front/rear, unladen	kg	700/120
Wheel chassis	3.1	Wheels (rubber, high elasticity, pneumatic tyre, polyurethane wheel)		polyurethane
	3.2	Wheel dimension, front		$\Phi 250 \times 80$
	3.3	Wheel dimension, rear		$\Phi 82 \times 126$ (98)
	3.4	Additional wheel(dimension)		$\Phi 127 \times 57$
	3.5	Wheel number, front/rear (x = driving wheel)		1X+2/2 (4)
	3.6	Tread, front	$b_{10}$ (mm)	490
	3.7	Tread, rear	$b_{11}$ (mm)	340/370/470/505
Dimension	4.4	Lift height	$h_3$ (mm)	120
	4.15	Height, lowered	$h_{13}$ (mm)	82
	4.19	Overall length	$l_1$ (mm)	2220/2270/2340
	4.20	Length to fork face	$l_2$ (mm)	1120
	4.21	Overall width of truck body	$b_1$ (mm)	773
	4.22	Fork dimension	S/e/l(mm)	54×180×1100/1150/1220
	4.25	Overall width of fork	$b_5$ (mm)	520/550/650/685
	4.32	Wheelbase ground distance	$m_2$ (mm)	28
	4.33	Aisle width, with pallet 1000x1200 crosswise	$A_{st}$ (mm)	2420/2470/2540
	4.34	Aisle width, with pallet 800x1200 lengthwise	$A_{st}$ (mm)	2520/2520/2540
	4.35	Turning radius	$W_a$ (mm)	1970/2020/2090
Performance data	5.1	Traveling speed, laden/unladen	Km/h	8.5/9
	5.2	Lifting speed, laden/unladen	m/s	0.039/0.056
	5.3	Lowering speed, laden/ unladen	m/s	0.064/0.050
	5.8	Gradeability, laden/unladen	%	8/17
	5.10	Max. gradeability, laden/unladen		Electromagnetic brake
Motor	6.1	Driving motor power	kW	1.5
	6.2	Lifting motor power	kW	1.2
	6.4	Battery voltage/rated capacity	V/Ah	24/240 (280)
	6.5	Battery weight	Kg	225 (250)
		Battery dimension (L X W X H)	mm	650×249×504 (535)
	8.4	Noise level at operator's ear, according to DIN12053	dB(A)	70

### III. Operation



#### Warning

##### 1. Safety Norms

**Please pay attention to the following items first before operation of the truck:**

1. This electric truck is only limited to utilization indoor with a hard flat floor. Operation in inflammable, explosive environment or corrosive environment such as acid or alkaline condition shall be strictly forbidden.
2. Only drivers who have received formal training or are authorized can be allowed to drive the truck.
3. Read this instruction carefully before operation so as to master the performance of the truck; check the truck whether it is in its normal condition before each operation. It is forbidden to use faulty truck; repair by untrained persons is forbidden as well.
4. Overloading operation is forbidden.
5. As for goods carrying and operation, center of gravity of the goods must be within range of the two forks. It is forbidden to transport loose goods.
6. The truck shall travels slowly when forks pass in or out of pallet.
7. It is strictly forbidden to press the lifting or lowering button during the traveling of the truck. Meanwhile, don't switch lifting and lowering buttons rapidly or frequently, because rapid and frequent lifting or lowering will cause damage to the truck and goods
8. Don't load heavy goods on the forks rapidly !
9. Don't lay the goods on the truck for a long time !
10. It is strictly forbidden to make sharp turn on narrow aisle. When it is turning, slow down the truck so as to ensure the safety of personnel and goods.
11. Descend the forks to the lowest position when the truck is not used.
12. It is strictly forbidden to put any part of the body under heavy goods and forks !
13. This truck is suitable to be used on flat ground or flat platform. Don't put the truck on the slope for a long time.
14. Overloading operation is forbidden. Otherwise the wheel will skid, resulting in the damage of wheel and motor as well as danger of the human body and goods.
15. It is strictly to use the truck under stipulated voltage of 20.4V.
16. It is strictly forbidden to conduct charge by connecting the plug to AC power directly.

## 1.1 Safety instructions

### (1) Training of driver:



#### Notice

Even though each electric pallet truck may have the same technical parameters, there may be differences on features of braking and acceleration as well. Never drive the truck until you get familiar with all those operations.

### (2) Wear of the driver during truck driving:



#### Notice

Please put on safety shoes and protective clothes. Do not wear clothes that are too loose for sake of being caught, which would result in danger.

### (3) Rules that must be observed:



#### Notice

Never drive the truck when you are tired or un-concentrated, with an injection of drug, or after a liquor drinking.

Safety rules and regulations shall be observed during operation or maintenance of the truck.

### (4) Safety of working place:



#### Notice

This kind of electric truck is only limited to utilization indoor with a hard flat floor. Operation in inflammable, explosive environment or corrosive environment such as acid or alkaline condition shall be strictly forbidden.

A Good roadway condition shall be kept and the traffic should be smooth.

B Sufficient light ray shall be ensured on working place.

C Fire extinguishing appliances shall be equipped in the places where truck and charging is operated.

The extinguishing appliances shall comply with the requirements of extinguishing fire of solid combustible matter and electric apparatus.

D The value of truck noise mentioned in instruction is measured under the condition of new truck running on flat, smooth and hard ground. If the traffic surface is bad or the tyre of truck is damaged, the noise may be amplified.

### (5) Integrity of the truck shall be realized



#### Warning

#### Do not make modifications on the truck

A Please observe safety rules and regulations of your working place during operation, inspection, and maintenance of the truck.

B No modification or addition shall be made to the truck without written permission by our company. A modification of the truck may have a negative effect on its safe operation.

### (6) Prepare safety operation procedure:

Safety operation procedure shall be formulated with consideration of practical situations before

operation of the truck. Safety shall be taken into full consideration in preparation of the safety operation procedure..

- (7) Operation of truck under unsafe condition is strictly forbidden:
  - A Operation under unsafe condition is forbidden, such as under conditions with uneven floor, or impeded road. Goods lifting on slope is strictly forbidden.
  - B Faulty truck is forbidden to use.
  - C Make sure a daily inspection of the truck would be taken. Please immediately repair or replace in case of any abnormal conditions.
- (8) Overloading operation of truck is forbidden.



## Warning

**Overloading operation of truck is forbidden. Overloading operation would cause damage to the truck or bring harm to operator.**

- (9) Use suitable pallet:

The pallet shall be of suitable dimensions, neither too wide nor too large (drivers should pay more attention for carrying extra-wide cargo steering slowly and balance. Pay attention to the safety of all around meanwhile)

- (10) Electrical System Check

Before checking the electrical system, turn off the key switches and the emergency isolation switches.

## 1.2 Safe driving standard

- (1) Check the safety condition around the truck



- A Before starting up the truck, please ensure that there is no person around it..
- B If the driver's view is shielded by the bulky goods carried, please drive backwards or drive under the guidance of other working personnel.
- C Ensure no people around the truck when driving backwards..
- D Driving through the narrow access shall be guided by working personnel..
- E At crossroad or other places impeditive for view, the driver shall not drive until there is no person at both sides.
- F Keep concentration when operating truck.



## Caution

**The driving mechanism of truck is installed on the back side. Due to these differences from common vehicles, the back side of truck swings comparatively fast when turning around. For this reason, to prevent collision with other objects nearby the backside of truck, do drive or turn slowly.**

- (2) Strictly forbid harsh driving



- A Never start up, brake or turn abruptly. (Abrupt start-up or braking may cause the falling of goods. Abrupt turning during traveling may cause the tilting of truck and result in serious accident. Do decelerate and take care to turn.
- B Observe all items of safety rules on working place. Decelerate and sound horn when travel by

other truck or vehicles. Avoid driving in places with bad view..

C Ensure to provide certain clearance between truck and entrance.

(3) Never drive too close to roadside



Ensure to provide enough distance between the truck and roadside or platform edge. (When running on narrow road or platform, keep a certain safety distance with the edge against falling of the truck).



Warning

**Avoid turning or loading and unloading operation on slope; otherwise the truck can go tilting.**



Warning

**Once the truck is overturning, the driver should stay far away from the truck rapidly.**



Warning

- 1) Forbid overloading operation.
- 2) Passengers on truck must be forbidden.
- 3) Never push or pull the handle abruptly
- 4) Never use the truck as towing vehicle.

## 2. Drive and operation

### 2.1 Inspection before operation

For the sake of safety operation and good situation of the electric truck, it is compulsory to check the truck completely before operation. Contact the sales department of our company when founding problems.

	No.	Check point	Check content
Braking system	1	Operation handle	When the operation handle is turned, with the handle switching between area A and B, there is a noise from the brake.
	2	Brake clearance	The clearance between brakes should be kept between 0.2mm and 0.8mm.
Steering system	3	Operation handle	Degree of tightness and rotary flexibility.
	4	Oil pipe	Leakage or not.
	5	Hydraulic oil	Appropriate oil quantity.
	6	Lifting oil cylinder	Whether there is any oil leakage.
Wheels	7	Pins, screws and all the fasteners	Check all the fasteners of the truck's wheels, i.e. pins or screws, loose or not.
	8	Wearing status	Compare the parameter list, replace the wheel when its diameter reduces by 5%.
Battery	9	Charge	Confirm the display state of the battery capacity.
	10	Electrolyte	The solution level and density of electrolyte.
	11	Connecting line	The connecting line and socket shall be firm.
Horn	12	Horn	Press down the horn button to check whether the horn sounds.
Instrument	13	Function	Turn on the switch of electric lock to check whether the instrument displays normally.
Others	14	Truck frame, etc	Damaged or not. If there is any crack.
	15	Function	Check that whether lifting, lowering, forward & backward movement and emergency reverse of the truck is normal, and if there is any abnormal noise.
handle	16	Emergency reversing device	Put the handle to B section, press the emergency reversing device, see if the truck can move forward
	17	Lifting, move button	Check if the lifting, movement of truck is normal.



**Warning**

**Never use the faulty truck**

## 2.2 Driving:

### (1) Start-up

Get on the standing pedal and open the guardrail to turn the switch of electric lock to ON position. When the operation handle is turned to area B and accelerator knob is rotated slowly, the truck will start gradually. The greater the accelerator knob is turned, the faster the truck travels.



### Warning

**When forking goods or moving goods, never rotate the accelerator knob rapidly to speed up the truck abruptly.**

(2) Get off the standing pedal and open the guardrail to turn the switch of electric lock to ON position. When the operation handle is turned to area B and accelerator knob is rotated slowly, the truck will start gradually. The greater the accelerator knob is turned, the faster the truck travels.



### Notice

When the working area is relatively narrow during operation, the standing pedal and guardrail can be put away. Then, the maximum traveling speed should not exceed **4Km/h**.

### (3) Turning

The driver stands on the truck pedal in the right gesture. When the truck travels forward, if the operation handle is rotated clockwise, the truck will turn clockwise. If the operation handle is rotated counterclockwise, the truck will turn counterclockwise. When the truck travel backward, if the operation handle is rotated clockwise, the truck will turn counterclockwise. If the operation handle is rotated counterclockwise, the truck will turn clockwise.

(4) Braking: Release the accelerator knob, then braking of the truck can be realized.

### (5) Transportation operation

The following procedure shall be observed for goods transportation:

- 1) Decelerate when approaching the goods area;
- 2) Inspect safety condition around the stacking area;
- 3) Adjust position of the forklift, placing it in front of place where goods locate;
- 4) Slowly start the forklift, and insert fork arms to the bottom of goods as deeply as possible;
- 5) Press the lifting button, raising forks to a position with a distance of over 40mm between bottom of the pallet and ground;
- 6) Start the truck and carry the goods to destination. Press lowering button and put the goods on the ground, making the forks totally out of the bottom of the pallet. Then backward the truck slowly;



### Notice

Before operating truck, do check the following items:

1. Ensure no goods falling and damaged in the loading area.
2. Ensure no goods or objects impeditive for safety.



### 2.3 Important notice after operation

(1) Parking: Park the truck at appointed place. Never park the truck on slope.

Ensure the following points to be achieved before leaving away the truck:

- a) Lay down the fork to the lowest position naturally.
- b) Turn the steering wheel to the middle position.
- c) Turn off the key switch

(2) Clean up the truck



Notice

When cleaning up the electrical system, use compressed air but not water.

(3) Charge:



#### Warning

Open flame is forbidden to appear at the charge places, otherwise, explosion or fire disaster can be caused.

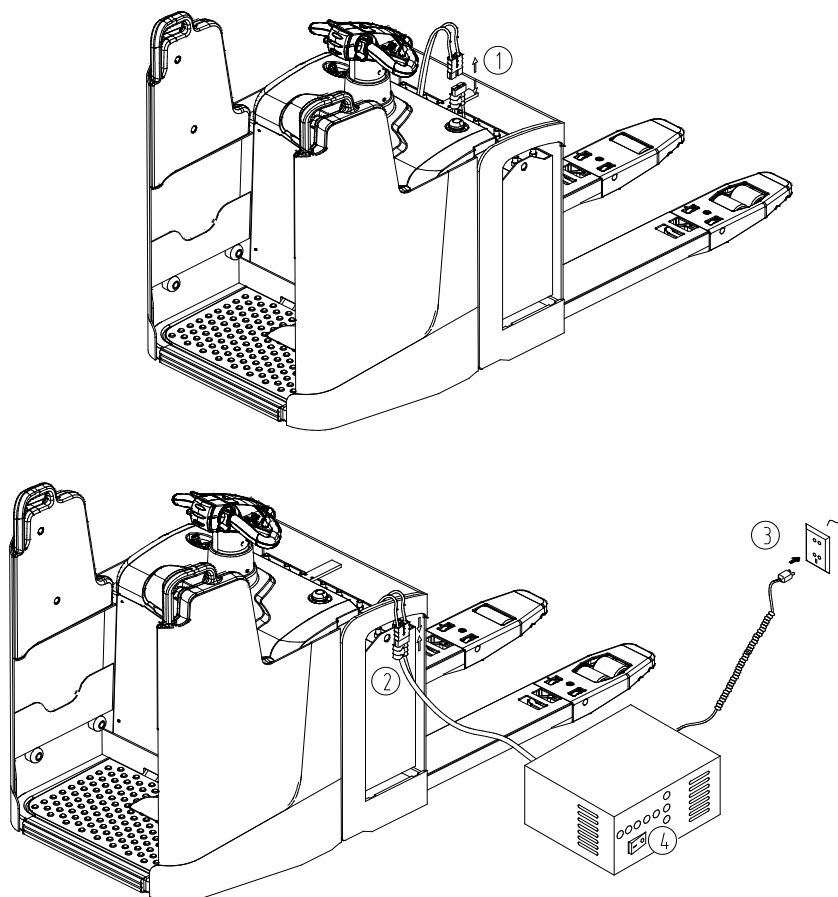
Make a record of charge. As for the charge method, refer to the part about storage battery operation

(4) After operation, the smudge on truck shall be wiped out. Besides, the following check shall be carried out:

- a. Keep visibility of all graphics context marks such as warning signs, nameplate and notice board. These marks are able to instruct, caution and warn the operator to some degree.
- b. The situation about deformation, distortion, damage or breakage
- c. Add lubricating oil and grease if necessary.
- d. Replace faulty components.

## IV. Maintenance, charge and replacement of storage battery

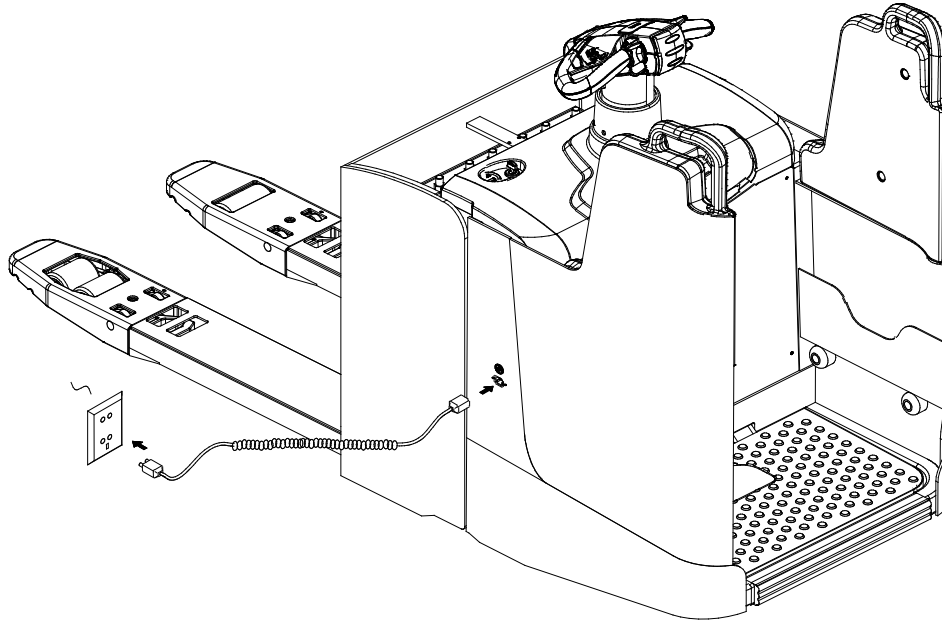
Standard configuration is external charger and the optional is built in charger. Charging operation method as follow:



**External charger**

Charging ways for external charger:

Open the cover, the first step, pull out the charging socket from main circuit; step two, connect with charging plug of battery and charger; step three, put the battery socket into two-phase AC power supply; step four, open the power switch, it starts to charge in a few seconds.



### Built-in charger

Charging ways for built-in charger: open the cell box cover if the truck has car charger and then put one head of charger lead into charging socket hole.put the other head into two-phase AC power supply. It starts to charge in a few seconds.



**Warning** Hydrogen is aggregated in the battery box when charging. For this reason, the charging condition shall be good ventilated. In avoidance of explosion and fire disaster, open flame is forbidden.

### 1 Initial charge

1. 1 Initial charge shall be made for new battery, i.e. the first time charge. Clean up the surface of the battery before the initial charge, and then check for damage to ensure reliable connection..

1. 2 Open gas cap.

1. 3 When the charging equipment is able to operate normally, pour the sulfuric acid electrolyte with a density of  $1.260 \pm 0.005$  ( $25^{\circ}\text{C}$ ) and a temperature of lower than  $30^{\circ}\text{C}$  into the batteries. The electrolyte level should be 15-25mm higher than the protective board. In order to reduce the temperature rise caused by chemical reaction of the electrolyte and let the electrolyte fully penetrates into the pores of the polar plates and the baffles, the batteries should be placed still for 3-4 hours, not exceeding 8 hours. The initial charging can only be conducted when the electrolyte temperature reduces to below  $35^{\circ}\text{C}$ . (When necessary, the batteries can be put into cold water for temperature reduction). After the still placement, if the electrolyte level reduces, electrolyte should be added..

1. 4The sulfuric acid electrolyte is prepared with battery sulfuric acid complying with the state standard GB4554-84 and distilled water. Never use industrial sulfuric acid and running water. The standard temperature ( $25^{\circ}\text{C}$ ) and density of the electrolytic solution can be converted as follows:

$$D_{25} = D_t + 0.0007 (t - 25)$$

Where:  $D_{25}$ : the density of the electrolytic solution at  $25^{\circ}\text{C}$

$D_t$ : the actual density of the electrolytic solution at  $t^{\circ}\text{C}$ .

$t$ : temperature of the electrolytic solution when testing the density.

1. 5 Dry up the electrolyte spilled on the surface of battery. Connect the positive and negative poles of

batteries with those of D.C. source (charger) respectively and then turn on the power. Charge with the current of 30A (the current of the first stage). After the charge voltage achieves 28.8V ( $12 \times 2.4V = 28.8V$ ), switch to the 15A current of the second stage for continuative charge. When charging, the temperature of electrolyte shall never exceed 45°C. When the temperature raising up nearly to 45°C, reduce the current by half or stop charging temporarily. After the electrolyte temperature reduce below 35°C, continue charging. However the charge time need to be extended appropriately.

1. 6 Fully charged basis: When the voltage during the second stage charging reaches 31.2V ( $12 \times 2.6V = 31.2V$ ), the variation of the voltage is no greater than 0.005 (V). The density of the electrolytic solution reaches  $1.280 \pm 0.005$  (25°C), no apparent changes in 2 hours and there are fine air bubbles appear violently, it can be deemed that the batteries are fully charged. The charged power capacity is 4-5 times of the rated capacity and the charging time is about 70 hours.

1. 7 In order to accurately control the sulfuric acid content of the electrolytic solution, the electrolytic solution density of the batteries should be examined during the last period of charging. If there is inconsistency, adjust with distilled water or sulfuric acid with a density of 1.40. The electrolytic solution density and the liquid surface should be adjusted to the stipulated value within two hours in the charging state.

1. 8 After the initial charging is completed, the surface of the batteries should be cleaned. Close the cover of the open cover type liquid hole plug and then the batteries can be used.

## **2 Use and maintenance**

2. 1 In order to guarantee the service life of the batteries, the batteries in use should be fully charged. Insufficiently charged batteries must not be used. During the process of use, close attention should be paid to the discharge extent. Over discharge is prohibited---the voltage reduces to 1.7V per battery (when the total voltage reduces to  $1.7V \times 12 = 20.4V$ ). When the density of the electrolytic solution reduces to 1.17, discharging should be stopped and charging should be conducted at once. The batteries should not be placed idle for a long period of time. The supplementary charging frequently conducted during the process of use is called common charge.

2. 2 Common charge: The first stage current of common charge is 30A and that of the second stage is 15A. The charging method is the same as that of initial charge. The charged volume is 130-140 % of the discharged volume and the charging time is about 12 hours.

2. 3 The batteries in normal use should avoid over-charge, but over-charge must be properly conducted for the batteries in following situation, i.e. balance charge.

- a. a. The "lag-behind" batteries--- batteries with a voltage lower than that of the other batteries in the discharging process and the batteries having been repaired for failure. (When balance charge is conducted, the positive and negative poles of the "lag-behind" battery should be respectively connected with the positive and negative ends of the charger, the DC power supply, and the charge should be conducted independently.)
- b. Balance charge should be conducted for the batteries in normal use every 2-3 months.
- c. Balance charge should be conducted for the batteries that have not been used for a long period of time before use.

2. 4 Equalizing charge:

- a. Charge with a 4A current.
- b. When the charge voltage reaches 31.2V ( $12 \times 2.6V = 31.2V$ ) and air bubbles occur in the electrolyte, the current should be reduced by 50% (2A) and continue to charge.
- c. When the batteries are fully charged, stop charging for 0.5 hour and charge again with a 1A current for one more hour.
- d. Stop charging for another 0.5 hour and charge with a 1A current for another one hour.
- e. Repeat according to item d till air bubbles occur violently in the batteries once the charger is switched on.

### 3、Storage

The storage battery shall be kept in clean, dry and ventilated warehouse within the temperature range of 5 to 40°C. The valid storage period is 2 years. Safekeeping shall be made within storage period according to the following requirements:

- a. Avoid direct sunlight. The distance from heat source shall not less than 2m.
- b. Avoid contact with any harmful substance. No metal impurity shall fall inside the battery.
- c. No inversion, no mechanical collision or heavy weight is permitted.
- d. Storage with electrolyte is forbidden. Under special cases that the storage with electrolyte is necessary, the density and solution level of electrolyte shall be adjusted to the specified value. Whenever one month of storage period expires, a complementary charge shall be made with the common charge method.

### 4、Electrolyte operation

#### (1) Density check

The suction type densimeter shall be used to check density. During operation, avoid spilling out the electrolyte, and do wear protection appliance.

#### (2) Operation besides check

Consult professional personnel, especially when complementing electrolyte (dilute sulfuric acid).

#### (3) Electrolyte leakage

As for the electrolyte leakage resulting from storage battery tilting and damage, emergency treatment shall be made at once (See emergency treatment item).

### 5、Storage battery operation of end service life

#### (1) Operation of storage batteries during the final stage of their lifetime

When the lifetime of storage battery is about to terminate, the electrolyte in single battery reduces very fast. For this reason, distilled water shall be complemented everyday.

#### (2) Treatment of waste battery

As for the waste battery, draw out the electrolyte and decompose the battery. It can be discussed that whether the waste battery shall be recycled by the battery manufacturer. The waste electrolyte can be disposed according to relevant local rules and regulations

### 6、Emergency treatment

#### (1) The electrolyte spills on skin: wash with large amount of water

#### (2) The electrolyte spills into eyes: wash with large amount of water, and then seek help from specialized doctor.

#### (3) The electrolyte spills on clothes: take off clothes right away, wash with water, and then flush with weak basic soap solution.

#### (4) The electrolyte leakage: in case of electrolyte leakage outside, neutralize it with lime, strong carbonic acid soda or carbonic acid soda, and then flush with large amount of water.

### 7、Charger

If the charger you use is full automatic type. It must meet with the following 2 requirements:

- a. The output voltage of charger: 24V
- b. The output current of charger: 30A

the charger you use is semi-automatic or manually adjustable, please charge the battery pack according to the requirements of use and maintenance mentioned in the second tip

### 8. Replacement of storage battery

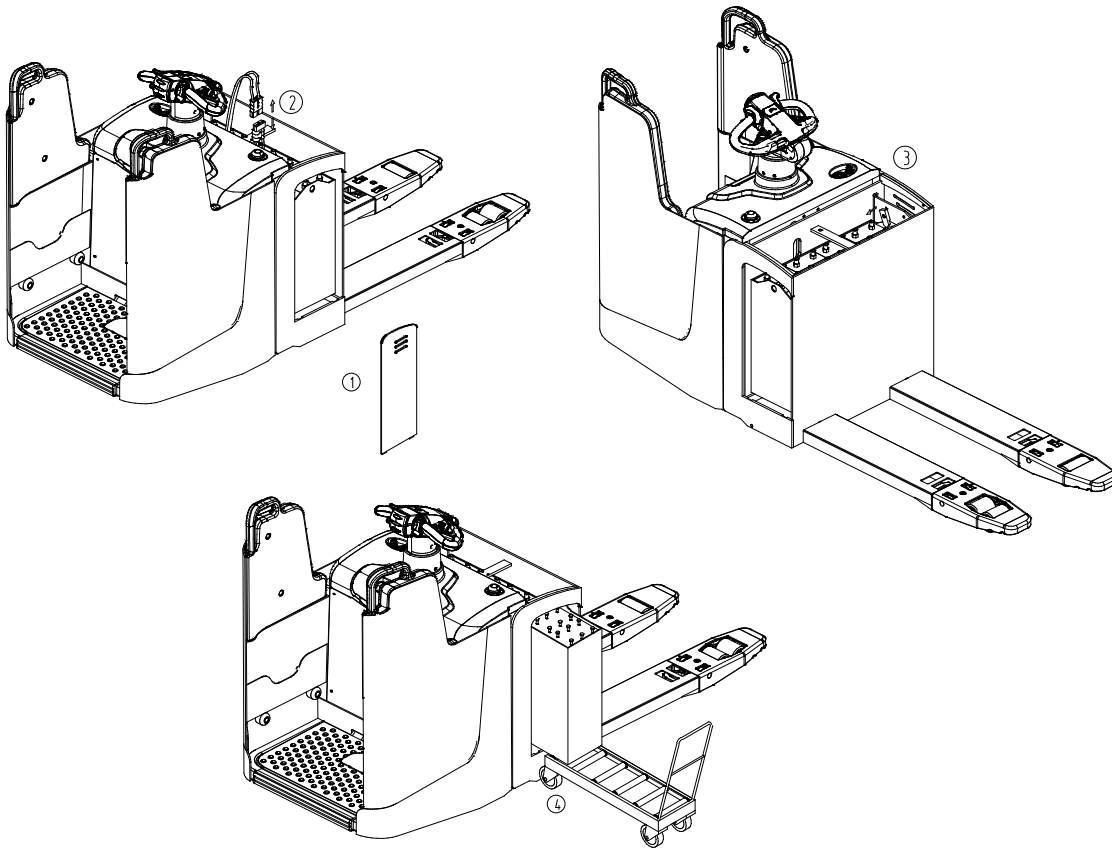
The weight of battery pack is about 240kg, and the replacement procedure of storage battery is as follows:

1. Open the side door of storage battery and take it down.
2. Pull down the socket connector of storage battery from the truck.
3. Turn up the handle of battery locking mechanism to loosen the battery.
4. Pull out the storage battery from the side way and take the storage battery away with special car or using hoisting method.
5. The mounting method of putting the storage battery back into the battery pack is opposite to the above procedures.



## Note

**Handle the storage battery gently during hoisting and transportation of the battery. Otherwise it will cause damage to the battery or bring danger to human body.**



## V. Maintenance and repair

### 1. Maintenance

Comprehensive check for truck can avoid malfunction and ensure the service life. The hours listed in maintenance procedures is based on the cases that the truck works for 8 hours per day and 200 hours per month. For the sake of safety, maintenance shall be carried out according to maintenance procedure



#### Notice

All the repair work shall be carried out by professional personnel

Please contact the sales department of our company if you need to adjust or replace the components.

#### 1.1 Precautions during maintenance:



#### Notice

The components for replacement shall be produced completely by our company. When replacing components of the truck, the components with the same safety requirement with the original design shall be used.

The lubricating oil and hydraulic oil in use shall be recommended by our company.

(1) Places for maintenance:



#### Notice

The places for maintenance shall be appointed and can provide other services such as hoisting and safety protection facility etc.

The places shall have level ground and good ventilation.

The places shall be equipped with fire-extinguishing devices.

(2) Precautions before repair and maintenance:



#### Notice

No smoking.

Arrange the self-protection work.

Wipe out the effusive oil in time.

Before adding lubricating oil, clean up the dirty oil or dust on the joint with brush or cloth.

Except certain situation, turn off the key switch and pull off the power socket.

Lower down the fork arms to the lowest point when carrying out maintenance.

Ensure no goods on the truck when demounting the high pressure oil pipe. Besides, the fork arms shall be descended to the lowest position, by this way, the pressure of hydraulic system can be released.

For the reason that there are capacitors storing a little amount of electric energy in circuit, so before contacting the binding post of the main circuit, discharge at first.

Clean the electric section with compressed air, never flush with water.

When the truck requires high-position maintenance, the altitude safety protection must be carried out for the repairing and maintenance personnel.

#### 1.2 Check and maintenance before use

In order to follow the industry related regulations and ensure the absolute security to the truck in the transportation, for new ex-factory truck, it is possible that there is no electrolyte inside storage battery before the first use (except the inland sale).

The electrolyte of storage battery is prepared well before the truck leave the factory, and it is filled into the storage battery by the professional personnel before the first use. First, place the truck to the site with good ventilation, open the lid of storage battery box, and open all the top plastic lids of storage battery. The plastic pot with storage battery electrolyte inside is raised using plastic funnel, and the electrolyte is poured into the storage battery in a slow way until the liquid level can be seen. After all the

storage battery is filled, conduct initial charge to the storage battery timely according to the operation requirements of initial charge 4.1.

### 1.3 Routine inspection

Inspection of hydraulic oil level: lower the fork to the lowest position, look over the oil level from the oil window. The distance between oil level and the bottom of oil tank is about 70mm, and oil charge is 1.5L. Recommendatory trademark for the hydraulic oil should be chosen.

Check the capacity of storage battery: refer to the use and maintenance of storage battery.

### 1.4 Inspection as needed

Clean the truck

Inspect and screw down each fastener

Inspect the damage state of wheels

### 1.5 The inspection and maintenance after 50 hours (Weekly)

Braking system	1	When the operation handle is turned, with the steering handle switching between area A and B, there is a noise from the brake.
	2	The oil dirt and dust on the turning gearwheel should be cleaned.
	3	The clearance between brakes should be kept between 0.2mm and 0.8mm
Capability of electrolyte	4	Inspect the liquid level of electrolyte, pure water can be used for supplement if the liquid level is too low.
density of electrolyte	5	The specific gravity should be 1.28g/ml after charged.
Clean the storage battery	6	Cover the lid, and flush with tap water.
Inspect the contactor	7	Burnish the coarse surface of contacts using sand paper.

### The inspection and maintenance after 200 hours (Monthly)

Besides the weekly maintenance, the following maintenance should be carried out, and when the parts must be adjusted and replaced, please contact with maintenance personnel of our company. (keep monthly maintenance record)

	No.	Check point	Check content
Whole truck	1	Whole status	Abnormal or not.
	2	Horn	Sound
Steering system, braking system, hydraulic system and lifting system	3	Operation handle	When the operation handle is turned, with the handle switching between area A and B, there is a noise from the brake.
	4	Brake clearance	The clearance between brakes should be kept between 0.2mm and 0.8mm.
	5	Operation handle	Degree of tightness and rotary flexibility.
	6	Truck frame and fastener	Function, and check cracks, lubrication and tightness of fasteners.



	7	Connecting rod and wheel carrier	Function and check the cracks, bending, deformation and lubrication condition.
	8	Oil pipe	Whether oil pipes leak or not.
	9	Hydraulic oil	Proper quantity of oil.
	10	Lifting oil cylinder	Whether there is any oil leakage or not.
Storage battery, charger and electric system	11	Electrolyte	Liquid level, specific gravity and cleanness
	12	Plug	Function, whether it is damaged or not
	13	Key switch	Function
	14	Contactor	Contact performance and function
	15	Inching switch	Function
	16	Controller	Function
	17	Driving motor	Wearing status of carbon brush and selenium rectifier.
	18	Lifting motor	Wearing status of carbon brush and selenium rectifier.
	19	Steering motor	Wearing status of carbon brush and selenium rectifier.
	20	Fuse	Whether it is perfect or not
	21	Wiring harness and connection terminals	Whether flexible and whether damaged or not.

### **Maintenance for 1200 hours (every six months)**

During the maintenance for a half year, the maintenance process for three months shall be repeated. When the parts must be adjusted and replaced, please contact with maintenance personnel of our company.

Contactor	Burnish the coarse surface of contacts using sand paper.
	Replace according to the status when the function is not well.
Motor	Wearing status of carbon brush and selenium rectifier..
Decelerate box	Replace the gear oil
Oil filter	clean
Brake	Clean the dirt and dust on friction plates of the brake, meanwhile check the wearing status of the friction plates.
Hydraulic system	Replace hydraulic oil. Check that whether there is any leakage in the lifting cylinder or not and replace the seals when necessary
Fork wheel and bearings	Check the wearing condition, and replace them if necessary

## 1.6 Recommended working medium:

### (1) Hydraulic oil:

#### A. When it is normally loaded, we advise:

Hydraulic oil: LHPISOVG46, in accordance with standard DIN51524T.2, the average sustained temperature should be between 40 degrees to 60 degrees.

#### B. When it is over loaded, we advise:

Hydraulic oil: LHPISOVG68, in accordance with standard DIN51524T.2, the average sustained temperature is above 60 degrees.

#### C. When it is lightly loaded with low temperature, we advise:

Hydraulic oil: HLPISOVG32, in accordance with standard DIN51524T.2, the average sustained temperature is below 60 degrees.

#### D. At the occasion with variable loading, we advise:

All the working conditions mentioned above can use the hydraulic oil LHPISOVG46 in accordance with standard DIN51524T.2 for replacement. The viscosity of this lubricant is very high (mostly used hydraulic oil).

If it is difficult to buy hydraulic oil, SAE20W/20 engine oil can be used to substitute HLP68 hydraulic oil.

### (2) Gear oil:

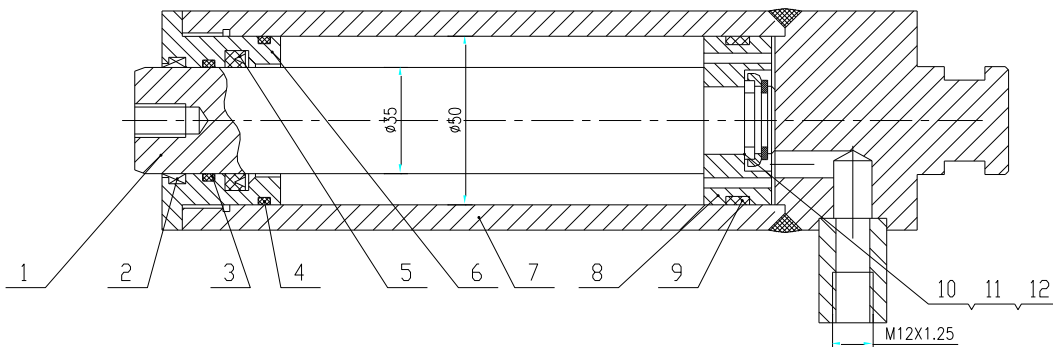
Hyperbola gear oil 85W-90(GL-5)

### (3) Lubricating grease:

grease of type 3

All kinds of depleted hydraulic oil, gear oil and grease will pollute the environment. For this reason, recycle the replaced working medium or treat according to local pertinent regulations

## 1.7 Structure of lifting cylinder and wearing parts:



1. plunger    2. dust ring DH35    3. O-rings 35.5X2.65    4. O-rings 42X2.65    5. seal ring UHS35

6. guide sleeve    7. Oil cylinder    8. piston    9. guide ring    10. semi-ring    11. bowl washer

12. circlip for shaft

## 1.8 Maintenance period of consumables and partial parts:

Items	Maintenance content	Maintenance period	Remarks
Bearings of fork wheel	Replacement	1200 hours	
Fork wheel	Replacement	1200 hours	
Seals	Replacement	1200 hours	Replace when finding out damage
Gear box	Replacing lubricant grease	1000 hours	
Hydraulic oil	Replacement	1000 hours	
High pressure oil pipe	Replacement	2000 hours	Replace when finding out damage

Strainer of hydraulic reservoir	Cleaning	1000 hours	
Driving motor	Check for carbon brushes and bearings	1000 hours	
Steering motor	Check for carbon brushes and bearings	1000 hours	
Oil pump motor	Check for carbon brushes and bearings	1000 hours	

## 1. Common faults and trouble shooting:

### 1. Mechanical faults

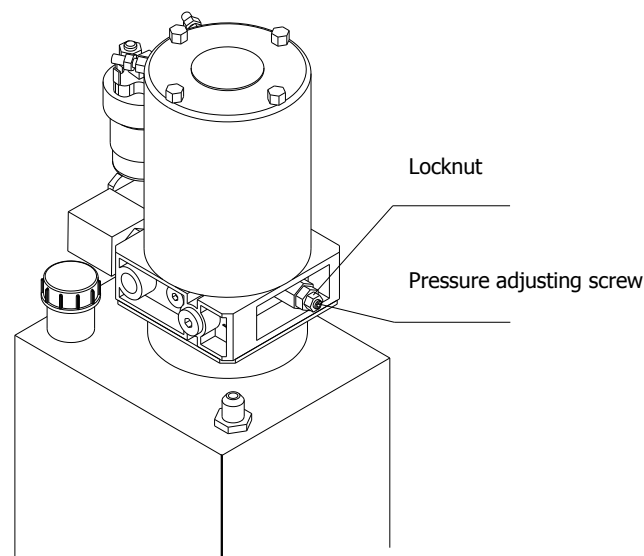
Faults	Possible cause	Trouble shooting
Abnormal noise during lifting	The oil-absorptive filter is blocked	Clean or replace the oil-absorptive filter
	The oil-absorptive tube leaks and the oil are foaming.	Fasten the tie-in, check the oil level, or add some oil.
	Hydraulic pump or motor is damaged.	Contact maintenance personnel of our company
	Seal malfunction, and make the air enter oil pump.	Contact maintenance personnel of our company
	The viscosity of oil is not correct, oil level is too low.	Replace the oil or add some oil
Hydraulic system has no pressure or the pressure is too low	Malfunction in pump oil-absorptive, and noise exists.	Replace the oil or add some oil
	Oil pump is damaged	Contact maintenance personnel of our company
	There is malfunction in valve block.	Contact maintenance personnel of our company
	The pipeline is broken or leaking.	Replace the pipeline or screw down the tie-in.
	The viscosity of oil is not suitable; the leakage loss is too great.	Change the oil.
The oil pressure is not stable	The cause is the same as that of abnormal noise.	Refer to the treatment methods for abnormal noise.
	The lifting cylinder or seal ring is worn.	Replace the cylinder sleeve or seal ring
	The quantity of oil is not enough	Add oil
The truck cannot start	Storage battery is used up.	Inspect, charge, or replace the storage battery
	The wire terminal is loosened.	Screw down the terminal screw
	the fuse is burn out.	Replace the fuse
	The accelerator is damaged.	Replace accelerator
The direction is ineffective	The steering device is blocked by the abnormal matter.	Clean up the foreign matter.

and heavy.	The bearings of steering device are worn.	Replace the bearings
Brake cannot work	The friction plates of the electromagnetic brake are damaged	Replace
Not release after braked	The electromagnetic brake is out of electricity.	Check the circuit.
	The clearance of the electromagnetic brake is too large.	Adjust the brake clearance to 0.2mm.

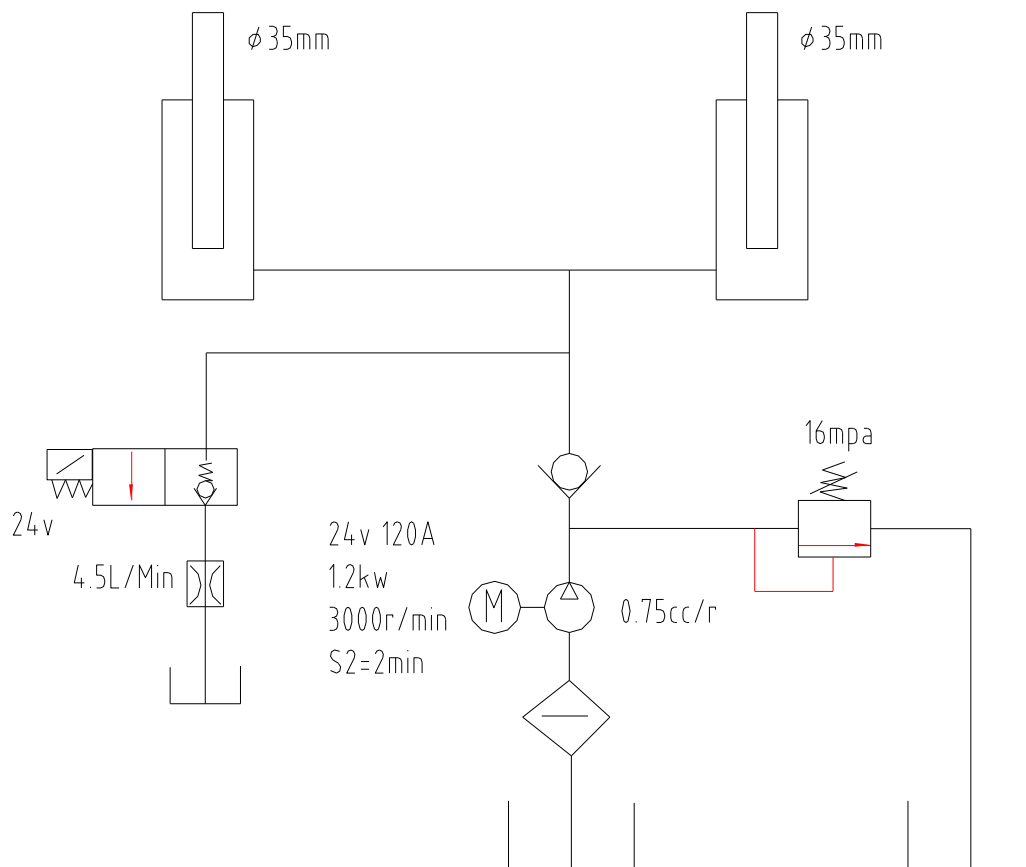
### (1) Adjustment methods of safety valve pressure

The pressure of safety valves has already been adjusted when the truck is ex-factory. Users shall not adjust the pressure at will. Otherwise it will bring danger to the truck's hydraulic system and safety. If the oil pressure is not in accordance with specified value, please ask the professional personnel to adjust according to the test methods stipulated in the JB/T3300 standards as well as the following methods:

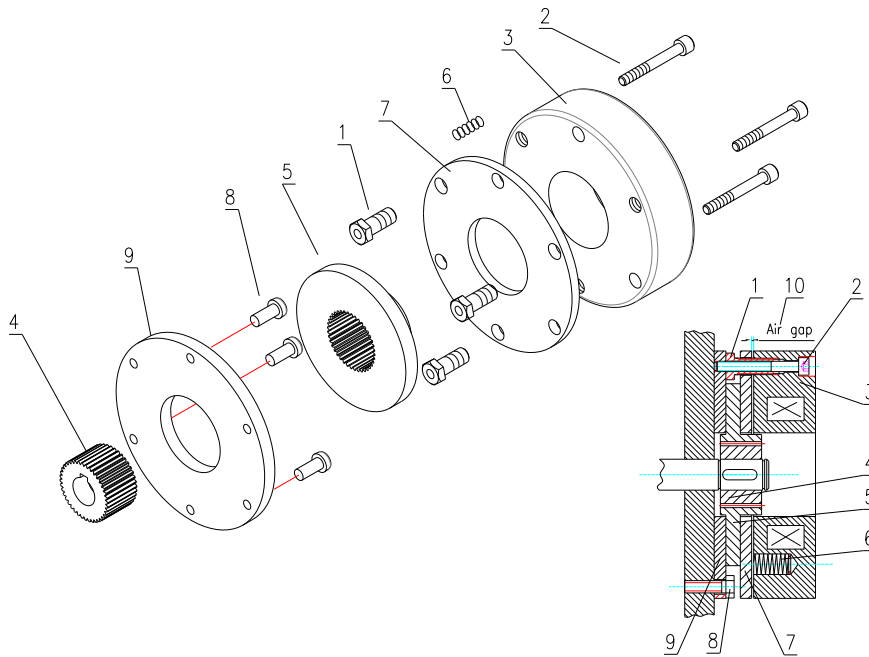
- 1 Screw out high pressure oil tube and install pressure meter with capacity over 20Mpa at the high pressure oil outlet.
- 2 Press lifting operation button to measure the system pressure. The stipulated system pressure is 14.5Mpa for truck with rated load of 2000KG and 17.5 Mpa for truck with rated load of 2500KG
- 3 If oil pressure is not in accordance with the specified value, please loosen locknuts of the overflow valves. Turn pressure screw left and right until the pressure reaches the specified value. Turn clockwise, the system pressure increases. While the screw is turned counter-clockwise, the system pressure decreases.
- 4 After the adjustment, please screw down the locknuts.



### Hydraulic principle diagram

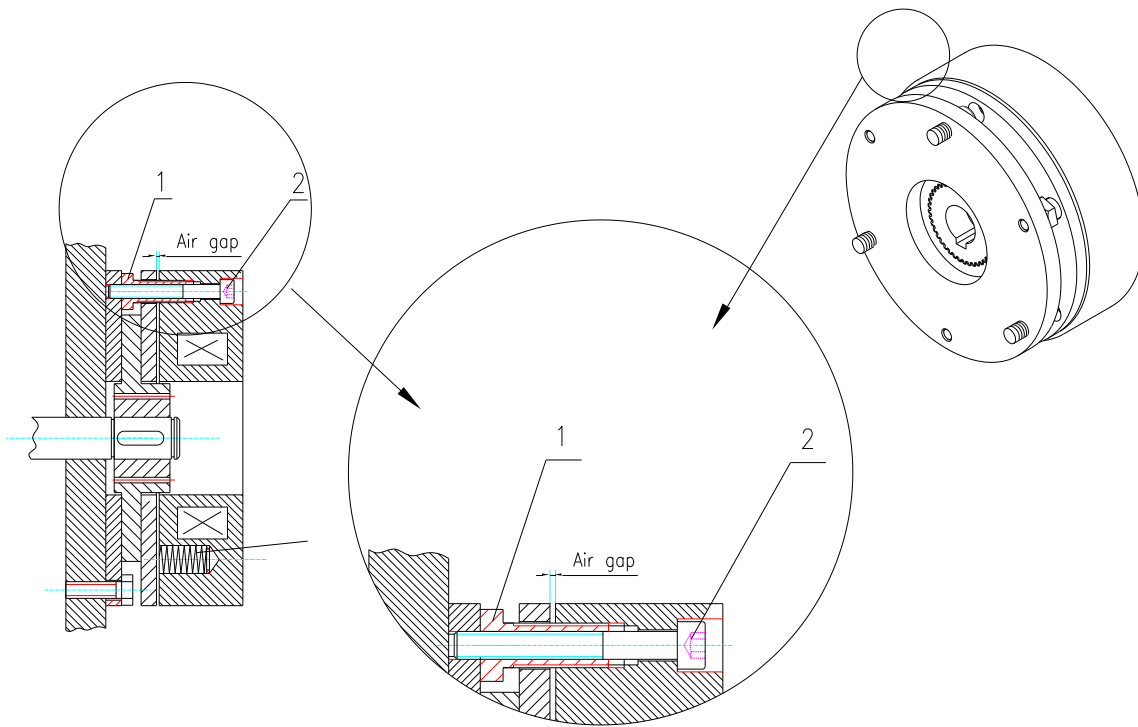


## (2) Adjustment of the brake clearance

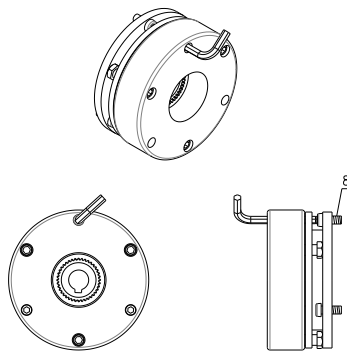


- |                       |                |       |                 |
|-----------------------|----------------|-------|-----------------|
| ①Hollow screw         | ②Fitting screw | ③Coil | ④spline sleeve  |
| ⑤Friction plate       | ⑥Spring        | ⑦Iron | ⑧Mounting screw |
| ⑨Mounting cover plate | ⑩Clearance     |       |                 |

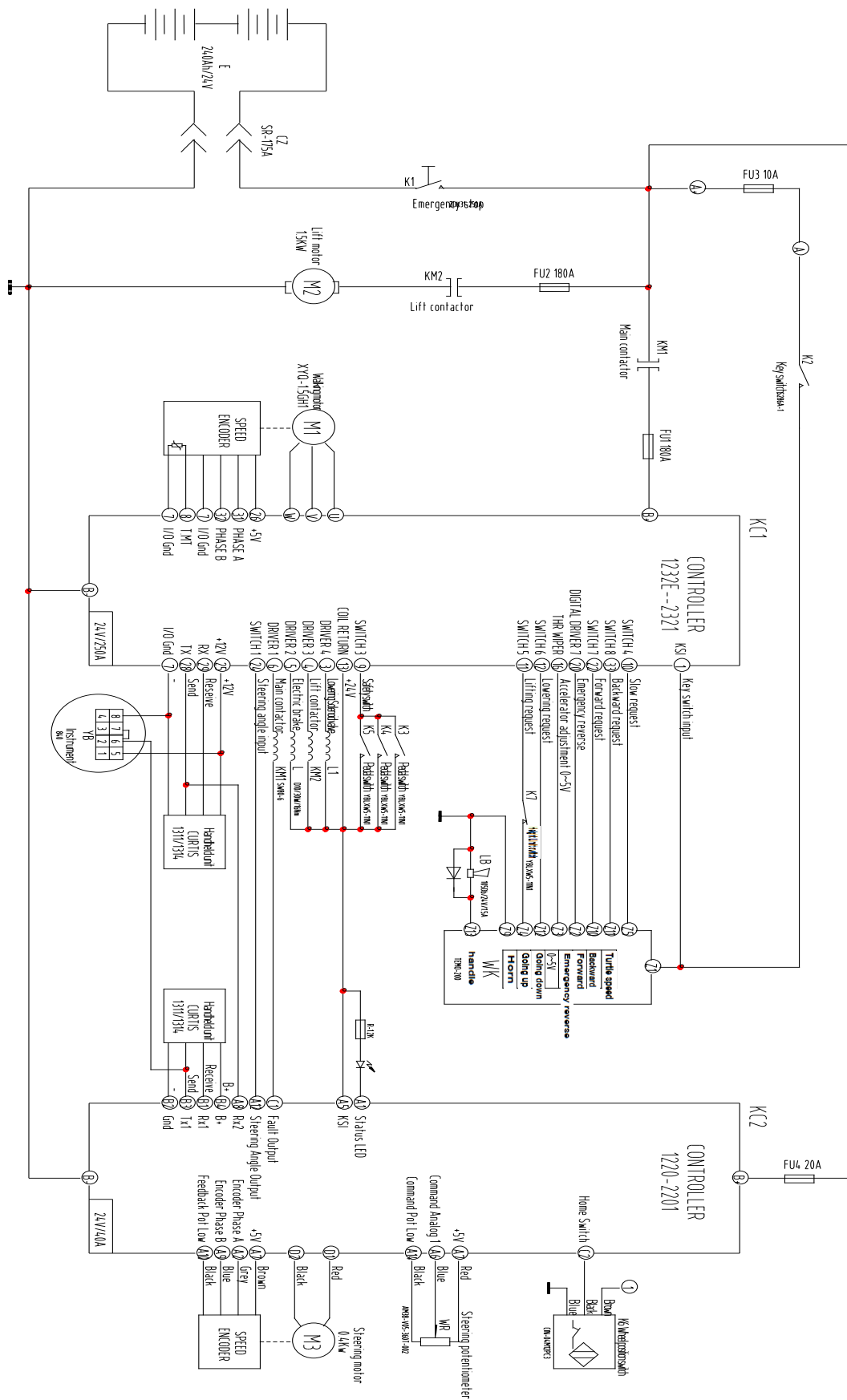
The brake structure is indicated as the Fig on the right. After being used for a while, the performance of the brake may decline with the wearing of the brake block or the brake plate can't be released. At this time, it is necessary to adjust brake clearance. As indicated in the figure on the right, in braking status, use a feeler to check the gap between the brake block and electromagnet, if the gap is more than 0.5mm, then it needs adjustment. Before adjustment, clean the dirt and dust on the friction plate. When adjusting, loosen the fixed screw 2, adjust the length of set screw 1, then fasten the retention screws, after adjustment, the clearance between the brake block and electromagnet should be fixed from 0.2~0.25mm. It has to be noted that even adjustment for three retention screws can make even clearance gap between the brake block and electromagnet after adjustment. After the adjustment, turn on the brake with 24v DC power. Then the brake will make clear sound.



The disassembly of the brake is shown as the following picture, use tools to loose screw 8.





## 2. Electrical faults





LED CODE	1311 DISPLAY	EXPLANATION	POSSIBLE CAUSE
1, 2	motor speed encoder	The speed sensor signal can't be detected.	1 Incorrect or ineffective speed sensor wiring.
			2 Controller defective.
	Motor Failsafe	The motor speed is not in the normal scope.	1 Speed sensor malfunction.
			2 The electromagnetic brake of motor is not loosened completely.
			3 Insufficient braking torque.
			4 P,I setting improper
1, 3	Motor Overcurrent	Motor overcurrent	1 Incorrect motor wiring
			2 Controller defective.
	Motor Output Fault	Controller output abnormal	1 Incorrect motor wiring
			2 Controller defective.
1, 4	Static Return To Off	SRO sequencing error	1 Improper sequence of KSI, INTERLOCK, F/R
			2 Wrong SRO type selected.
			3 Direction switch malfunction.
			4 Sequencing delay too short.
2, 1	Throttle Wiper High	Accelerator voltage is too high.	1 Accelerator is damaged.
			2 Wrong accelerator type selected.
2, 2	EMR Wiring Open	EMR wiring fault	1 EMR wire or check wire broken.
2, 3	High Pedal Disable	HPD	1 Incorrect sequence of accelerator and KSI, INTERLOCK.
			2 Wrong HPD type selected.
			3 Accelerator malfunction
			4 Key switch and INTERLOCK power-off.
			5 Sequencing delay too short.
			6 Wrong accelerator type selected.
2, 4	Throttle Wiper Low	Accelerator voltage is too low.	1 Accelerator is damaged.
			2 Wrong accelerator type selected.
3, 1	Multiplexer Fault	Multiplexer malfunction	Multiplexer malfunction
3, 2	Main Contactor	Missing or welded main contactor.	1 Main contactor coil open.
			2 Main contactor stuck closed
			3 Welded main contactor
			4 Main contactor driver shorted.
	Precharge	Precharge fault	1 Controller defective.
3, 3	Brake Fault	Electromagnetic brake	2 Low battery voltage.
			1 Brake coil shorted or open.

		fault.	2 Brake driver fault.
4, 1	Service Total Disable	Total KSI timer has expired.	Expired total KSI timer.
	Service Driver Disable	Total driving timer has expired.	Total driving timer has expired.
	Service Total Expired	Setted (KSI) service timer has expired.	Setted (KSI) service timer has expired.
	Service Driver Expired	Setted (driver) service timer has expired.	Setted (driver) service timer has expired.
4, 2	Battery Over voltage	Battery voltage is too high.	Battery voltage is too high.
	Battery Under voltage	Battery voltage is too low.	1 Battery voltage is too low.
			2 Corroded battery terminal.
			3 Storage battery is damaged.
4, 3	Temperature Cutback	Controller heatsink is too hot or too cold.	1 The power of controller is small.
			2 Excessive load on vehicle fo a long time.
			3 Abstraction of heat is bad.
4, 4	Anti Tiedown	Mode switch is closed at startup.	1 Mode switch is adhesive.
			2 Switch is in M2 position.
5, 1	Hardware Failure	Hardware failure	Controller defective.
5, 2	Software Failure	Software failure	Controller defective.
5, 3	Parameters Corrupt	Parameters corrupt.	Controller defective.

LED display code examples, (2,4 ):   LED flashes 2 times continuously and flashes 4times again after several seconds

- 1230 controller equipped with motor encoder
- Specific steps of inspection :

Do system measurement and troubleshooting with encoder ligature and voltage.Voltage between positive pole and negative pole is 12 v in normal circumstances.

- relative negative pole of voltage A(J2-2) is 0V or 10V,
- relative negative pole of voltage B(J2-4)

alternating transformation are 0V and 10V of rotary motor encoder A、 B and negative pole (J2-5). Speed cases will keep 5 v unchanged under the condition of fast speed.

## VI. Loading and unloading, transportation and storage of truck

### 1. Loading and unloading:

Before loading the truck, check out the nameplate for the total weight of truck to choose appropriate hoisting handling equipment. The hoisting of truck shall be kept level, and landing shall be kept slow and stable. The personnel around shall watch for safety. One of the personnel is responsible for conducting. If the other truck is used for loading and unloading, please watch the bottom situation of the truck. Take care to insert the fork arms to the bottom, in avoidance of damaging the driving wheel, balance wheel and forward wheel.

### 2. Transportation:

If the truck needs to be transported for a long distance, support the side near to driver of truck with square timber to lift the driving wheels of truck from the ground. The two front wheels of truck shall be fixed stably by sphenoid wood block. Fasten the truck to transport vehicle with ropes.



### **Movement of the damaged truck**

Towing of the truck is not allowed. As for the movement of damaged trucks, please refer to the operation methods of loading & unloading and transportation mentioned above.

### 3. Storage:

If the electric pallet truck is not used for over two months, it should be placed in the room which is in good ventilation, no frost, clean and dry; also the following measures should be taken:

Clean the truck thoroughly.

Lift the forks completely for several times, check it is normal or not.

Lower the forks to the lowest position.

Support the side near to driver of truck with square timber to lift the driving wheels of truck from the ground.

Apply a layer of flimsy oil or grease on all the bared surface of mechanical parts.

Lubricate the truck.

Check the status of storage battery and electrolyte, and imbrue the non-acid lubricating grease to the binding post of storage battery.

All the electrical contacts should be sprayed using appropriate contacts spray.

## Appendix I

### 20EPS Electric Pallet Truck packing list

Consignee:

Manufacturing number:

Contract number:

Date of production:

Serial number	Cargo name	Number of units	Net (kg)	contour dimension (L × w × h)	Remark
1	20EPS Electric Pallet Truck	1			Complete machine
2	Accessory bag	1			Technical documents, accessories and spare parts

Note: 1. The following documents are in the file bag

- |                                                     |          |
|-----------------------------------------------------|----------|
| ① 20EPS Electric Pallet Truck operating instruction | 1 volume |
| ② Packing list                                      | 1 copy   |
| ③ Certificate of quality                            | 1 copy   |

2. Accessory and spare parts

No.	Name	Use part	Specification	Q' ty	Remarks
1	Electriclock key	Open electric lock		2	
2	Charging plug、socket	Matched with charger		1set	For external
3	Fuse	Electrical equipment	10A	1	
4	Fuse	Electrical equipment	100A	1	
5	Fuse	Electrical equipment	180A	1	
6	seal ring UHS35	hydro-cylinder	35X45X6	2	
7	O-seal ring	hydro-cylinder	35.5×2.65	2	
8	O-seal ring	hydro-cylinder	45×2.65	2	
9	Dust ring DH35	hydro-cylinder	DH35	2	
10	Charging cable	Charger		1	For built in

## Appendix II

### Maintenance and repairing recording card:

[illegible]

## Appendix III

## Customer advisement feedback

[illegible]